

Coming in July of 2010 !!

In Response to Overwhelming Demand...

The Community Transportation Association of America (CTAA) and Dakota Transit Association present:

Passenger Service and Safety (PASS) Trainer and Certified Community Transit Manager (CCTM) Certification workshops

**To be held in July 26, 27, and 28, 2010
In Spearfish, South Dakota**

Passenger Service and Safety (PASS) Trainer – Jim Holman

Community transit drivers will receive newly updated training and professional certification in the critical elements of safety, sensitivity and passenger assistance. This workshop is designed for the community transportation driver, supervisor or manager to ensure current expertise in passenger assistance techniques and sensitivity skills appropriate for serving persons with disabilities. Upon successful completion of the two day class, trainers will be tested and certified as PASS trainers; they then will be able to instruct community transportation drivers in the passenger assistance and sensitivity skills areas covered by our PASS program.

The Certified Community Transit Managers Examination (CCTM) Trainer – Chris Zeilinger

Prepare for our industry's professional management examination, and gain a fresh overview of all the key ingredients of effective transit management. State transit personnel are encouraged to take this class as part of their Certified Transit Program Administrator (CTPA) study program. This course is designed for senior-level community transit managers with some experience who are looking to broaden their knowledge base and build on their professional skills. This course reviews all the management skills covered in the CCTM exam, and is taught by CTAA's skilled trainers. An opportunity to sit for both the CCTM and CTPA examination will be offered on Wednesday, July 28th from 9:00am to 12:00pm. For a CCTM or CTPA application form, please contact Len Cahill of the Community Transportation Association at 202.415.9653 or cahill@ctaa.org

NOTE: To be trained and certified as a PASS Trainer, you must attend all three days of training.

SEE OVER!



These workshops will be held at the Holiday Inn Hotel, Spearfish, South Dakota
Local Contact: Barb Cline – Tel: 605.642.6613 or
bkcline@prairiehillstransit.com

Class size is limited, so make your reservations NOW!

Hotel information:

Holiday Inn Spearfish

305 North 27th Street
Spearfish, South Dakota
Hotel Front Desk: 605-642-4683
Ask for the Dakota Transit Group room rate
Only \$92.00 per night, plus applicable taxes
Must reserve your room by July 6

July 26, 27 and 28, 2010

Three full days of training!

Schedule of Training:

8:30 a.m. - 4:30 p.m.



YES – SIGN ME UP!

- ___PASS Train the Trainer Monday, Tuesday and Wednesday - \$400
- ___PASS Trainer recertification Wednesday only - \$75
- ___CCTM Monday and Tuesday - \$500
(application and examination fee included)

(Please Print)

Last Name _____ First Name _____

Organization Name _____

Address _____

City _____ State _____ Zip _____

Work phone _____ Fax _____ E-mail _____

Payment method: Check enclosed Bill my agency Visa MasterCard

Card number _____ Exp. date _____

Please Mail or fax this form to: Len Cahill
Community Transportation Association of America (CTAA)
1341 G Street, N.W., Tenth Floor, Washington, DC 20005
Tel: 202.415.9653 Fax: 202.737.9197 Email: cahill@ctaa.org

SEE OVER!